



## **Message from Dr. Hoff (continued)**

People who are interested in potentially participating can reach us from our website:

<http://www.mirecc.va.gov/visn1/serv/>

We also have a FaceBook page located here: [Gender in the Military](#)

Again, thanks so much for your continued participation in the study. And, as always, thank you for your service.

Best,

Rani Hoff

### ***We are on Facebook !!!***

**(In a manner of speaking, that is.) Please visit *Gender in the Military*** which prominently features the SERV Study. Due to research restrictions on confidentiality and privacy, we are unable to have our very own SERV Study page where participants can post and share. However, the company that produces our videos and commercials, ReelGood Productions, is the owner of the page. Please feel free to like it, share it, anything to spread the word. And THANKS !

#### **Our mailing address:**

VA Connecticut Healthcare System  
950 Campbell Avenue– Bldg. 8  
NEPEC/ 182  
West Haven, CT 06516

Phone: 203-932-5711 ext. 3730

Fax: 203-937-3433

Email: [SERVStudy1@gmail.com](mailto:SERVStudy1@gmail.com)

### ***Survey of Experiences of Returning Veterans***

#### **Miscellaneous**

**Check problems**– please let us know if you have not received your study payment within 6 weeks of your interview. Sometimes the social security number or address is incorrect. Any small error may result in a delay of payment. We ask for your patience in this process. ***Also, if you have an outstanding debt to a government agency, your funds may be withheld or “offset.” Some participants are receiving electronic deposits– please check your bank statements before contacting us about lost checks.***

**Response booklets**– please have your booklet handy at the time of the interview. We know that our survey is a long one, and the booklet allows you to finish your telephone call more quickly and get on with your day.

**BLUE** Booklets: Baseline (first) interview only

**YELLOW** Booklets: 3-, 6-, 9-, and 12-month follow ups only

**PINK** Booklets: 18-, 24-, 30-, 36-month follow ups only

#### **Useful links:**

National PTSD website:

<http://www.ptsd.va.gov/>

PTSD Program Locator:

[http://vaww1.va.gov/directory/guide/PTSD\\_flash.asp?isFlash=1](http://vaww1.va.gov/directory/guide/PTSD_flash.asp?isFlash=1)

[Ptdshelp.net](http://ptsdhelp.net)

[IAVA \(Iraq and Afghanistan Veterans of America\)](#)

<http://iava.org>

For a VA facility near you:

<http://vaww1.va.gov/directory/guide/home.asp?isFlash=1>

**We're on the web!**

<http://www.mirecc.va.gov/visn1/serv/>