

### Additional Non-Scale Items on the CAI

Item #	Items
13	My clients know what to do when their mental health begins to deteriorate
14	Every client served by my agency should have a clearly documented crisis prevention plan
17	Functional assessment consists primarily of identifying a client's capacities regarding activities of daily living
18	When a client has a suggestion for improving our services, I am often able to get it implemented
19	The program I work in has clear procedures for implementing client suggestions
20	Respecting clients' choices improving functioning
21	Almost all clients can learn to make well-informed choices about their care
23h	Identify role models who demonstrate that improvement is possible
23i	Expose clients to more independent living options in their community
24	I always seek out clients who have left treatment to see if they should return to treatment
29	It is best to wait until clients are mostly symptom free before discussing their goals
38	Little client interest in changing their functioning
41b	There is little that clients can do about discrimination
43	I always encourage my clients to join self-help groups
44	As long as a client is seeing their psychiatrist, other staff usually don't need to ask about medication side-effects
49	Involving family members or friends in treatment often makes things worse for the client
50	I have contacts at a number of community programs where my clients can become involved
55	I talk on a regular basis with my clients' psychiatrists